

CUSTOMER #: 539794
 UNIT# BLW8304

266500



Mercedes-Benz

INVOICE

MERCEDES-BENZ OF WILSONVILLE

25035 SW PARKWAY AVENUE
 WILSONVILLE, OR 97070
 PHONE: (503) 454-5000
 FAX: (503) 454-5010

JOHN ANDERSON
 3114 NW QUARTZ PL
 CAMAS, WA 98607-7308
 HOME: 971-244-2370 CONT: 971-244-2370
 BUS: 503-582-6165 CELL: 971-244-2370

PAGE 1

SERVICE ADVISOR: 1363529 Bria Heddings

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	14	MERCEDES-BENZ TRUCK	4JGDA2EB5EA439440	BLW8304	81289/81291	T3053	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27JUL14 DD			18:00 25NOV22		275.00	CASH	20DEC22
R.O. OPENED	READY	OPTIONS: ENG:3.0_Liter_Turbo_Diesel					
09:23 27OCT22	08:15 20DEC22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	RECALL	BLUE	TECH	UPDATE	2020050015		

CAUSE: .
 021016 OPERATIONS: REPLACE NOX SENSORS AND
 COMPONENTS OF EXHAUST SYSTEM ACC. NO.: 49
 920 06, CODE: 19P4992006
 90365 W (N/C)
 1 642-905-12-00-85 TS NOX SENSOR (N/C)
 CORE CHARGE W (N/C)
 -1 642-905-12-00-85 CORE RETURN (N/C)
 1 166-490-12-02-80 CATALYTIC CONVERTER SYS. (N/C)
 CORE CHARGE W (N/C)
 -1 166-490-12-02-80 CORE RETURN (N/C)
 1 166-490-31-02-80 MUFFLER SYSTEM (N/C)
 CORE CHARGE W (N/C)
 -1 166-490-31-02-80 CORE RETURN (N/C)
 1 166-490-29-02-05 TS CATALYTIC CONV. SYS. (N/C)
 1 000-584-80-14 INFORMATION LABEL (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
 81291 CAMPAIGN 2020050015
 Replace components of the exhaust system (02-1016)
 Includes: Carry out commissioning the Control units (CDI, NOx, SCR)
 with XENTRY and affix AEM Label.

B COMPLIMENTARY MULTI POINT VEHICLE INSPECTION.
 VI COMPLIMENTARY MULTI POINT VEHICLE INSPECTION.
 90365 ISP (N/C)
 ORCAT OR CORP ACTIVITY TAX (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
 81291 MPI INSPECTION PERFORMED MPI INSPECTION. ALL TIRES 8/32NDS.
 FRONT/REAR BRAKE PADS 8MM

C** ADMINISTRATION & LOANER RECOVERY
 DOC1 ADMINISTRATION & LOANER RECOVERY
 999 CP 0.00 0.00

"I acknowledge notice and oral approval of an increase in the original estimated price. _____ Signature or initials" STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT In the course of servicing, OE equivalent parts may be used. The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seg. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity. CUSTOMER SIGNATURE	ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	DESCRIPTION	TOTALS
	LABOR AMOUNT		
	PARTS AMOUNT		
	GAS, OIL, LUBE		
	SUBLET AMOUNT		
	MISC. CHARGES		
	TOTAL CHARGES		
	LESS INS/DED/DIS		
	SALES TAX		
	PLEASE PAY THIS AMOUNT		

CUSTOMER #: 539794
UNIT# BLW8304

266500



Mercedes-Benz

INVOICE

MERCEDES-BENZ OF WILSONVILLE

25035 SW PARKWAY AVENUE
WILSONVILLE, OR 97070
PHONE: (503) 454-5000
FAX: (503) 454-5010

JOHN ANDERSON
3114 NW QUARTZ PL
CAMAS, WA 98607-7308
HOME: 971-244-2370 CONT: 971-244-2370
BUS: 503-582-6165 CELL: 971-244-2370

PAGE 2

SERVICE ADVISOR: 1363529 Bria Heddings

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	14	MERCEDES-BENZ TRUCK	4JGDA2EB5EA439440	BLW8304	81289/81291	T3053	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27JUL14 DD			18:00 25NOV22		275.00	CASH	20DEC22
R.O. OPENED		READY	OPTIONS:				
09:23 27OCT22	08:15 20DEC22		ENG:3.0_Liter_Turbo_Diesel				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL			
DOCFEE ADMINISTRATION & LOANER RECOVERY						0.00	0.00			
PARTS:				0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

ESTIMATE: 0.00 27OCT22 09:23 SA: 1363590

MERCEDES BENZ OF WILSONVILLE THANKS YOU FOR YOUR BUSINESS. YOUR SATISFACTION IS OUR TOP PRIORITY. IF FOR ANY REASON YOU BELIEVE YOU DID NOT RECEIVE A TRULY EXCEPTIONAL SERVICE EXPERIENCE, PLEASE CONTACT OUR SERVICE DIRECTOR SCOTT FARMER 503-454-1639. THANK YOU.

Mercedes-Benz

<p>"I acknowledge notice and oral approval of an increase in the original estimated price. _____ Signature or initials"</p> <p>STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT</p> <p>In the course of servicing, OE equivalent parts may be used.</p> <p>The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seg. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.</p> <p>CUSTOMER SIGNATURE _____</p>	ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	DESCRIPTION	TOTALS
	LABOR AMOUNT	0.00	
	PARTS AMOUNT	0.00	
	GAS, OIL, LUBE	0.00	
	SUBLET AMOUNT	0.00	
	MISC. CHARGES	0.00	
	TOTAL CHARGES	0.00	
	LESS INS/DED/DIS	0.00	
	SALES TAX	0.00	
	(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: 539794
 UNIT# BLW8304

269451



Mercedes-Benz

INVOICE

MERCEDES-BENZ OF WILSONVILLE

25035 SW PARKWAY AVENUE
 WILSONVILLE, OR 97070
 PHONE: (503) 454-5000
 FAX: (503) 454-5010

JOHN ANDERSON
 3114 NW QUARTZ PL
 CAMAS, WA 98607-7308
 HOME: 971-244-2370 CONT: 971-244-2370
 BUS: 503-582-6165 CELL: 971-244-2370

PAGE 2

SERVICE ADVISOR: 1363529 Bria Heddings

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	14	MERCEDES-BENZ TRUCK	4JGDA2EB5EA439440	BLW8304	81293/81293	T3053.	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27JUL14 DD			17:00 20DEC22		275.00	CASH	26DEC22
R.O. OPENED	READY	OPTIONS: ENG:3.0_Liter_Turbo_Diesel					
08:06 20DEC22	08:17 26DEC22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

81293	MPI	INSPECTION PERFORMED	MPI	INSPECTION			

C**	ADMINISTRATION & LOANER RECOVERY	DOC1	ADMINISTRATION & LOANER RECOVERY	999	CP	0.00	0.00
	DOCFEE ADMINISTRATION & LOANER RECOVERY					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
DOC1							

 ESTIMATE: 0.00 20DEC22 08:06 SA: 1363529
 !!!!!!! AUTHORIZED ESTIMATE WAS MODIFIED !!!!!!!

MERCEDES BENZ OF WILSONVILLE THANKS YOU FOR YOUR BUSINESS. YOUR SATISFACTION IS OUR TOP PRIORITY. IF FOR ANY REASON YOU BELIEVE YOU DID NOT RECEIVE A TRULY EXCEPTIONAL SERVICE EXPERIENCE, PLEASE CONTACT OUR SERVICE DIRECTOR SCOTT FARMER 503-454-1639. THANK YOU.



"I acknowledge notice and oral approval of an increase in the original estimated price. Signature or initials" STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT In the course of servicing, OE equivalent parts may be used. The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seg. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.	ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	DESCRIPTION	TOTALS
		LABOR AMOUNT	0.00
CUSTOMER SIGNATURE	(SIGN) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INS/DED/DIS	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: 539794
 UNIT# BLW8304

269451



Mercedes-Benz

INVOICE

MERCEDES-BENZ OF WILSONVILLE

25035 SW PARKWAY AVENUE
 WILSONVILLE, OR 97070
 PHONE: (503) 454-5000
 FAX: (503) 454-5010

JOHN ANDERSON
 3114 NW QUARTZ PL
 CAMAS, WA 98607-7308
 HOME: 971-244-2370 CONT: 971-244-2370
 BUS: 503-582-6165 CELL: 971-244-2370

PAGE 1

SERVICE ADVISOR: 1363529 Bria Heddings

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	14	MERCEDES-BENZ TRUCK	4JGDA2EB5EA439440	BLW8304	81293/81293	T3053.	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27JUL14 DD			17:00 20DEC22		275.00	CASH	26DEC22
R.O. OPENED	READY	OPTIONS: ENG:3.0_Liter_Turbo_Diesel					
08:06 20DEC22	08:17 26DEC22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES CHECK ENGINE LIGHT IS ON PLEASE ADVISE CAUSE:

- 540650 ON-BOARD POWER SUPPLY VOLTAGE MAINTAIN (WHEN CHECKING/ TESTING AND TROUBLESHOOTING) 90365 W (N/C)
- 541011 PERFORM QUICK TEST 90365 W (N/C)
- 070641 CHECK ASSEMBLY PARTS OF ENGINE: AS PER FAULT CODE 90365 W (N/C)
- 147660 REPLACE EXHAUST GAS RECIRCULATION VALVE 90365 W (N/C)
- 1 642-141-06-80 GASKET (N/C)
- 1 642-140-21-60-64 EXCHANGE RECIRCULATION VALVE (N/C)
- CORE CHARGE W (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

81293 FAULTY EGR VALVE VERIFIED THE CUSTOMERS CONCERN. FOUND THAT THE CHECK ENGINE LIGHT IS ON. PROCEEDED TO CONNECT THE SDS, MULTIPLEXER AND BATTERY CHARGER TO THE VEHICLE. PERFORMED SHORT TEST AND FOUND CODE 49A00 The output of the exhaust gas recirculation positioner (high pressure) has a short circuit to ground. PROCEEDED TO TEST THE EGR VALVE CONNECTOR AND WAS GETTING 14 VOLTS FOR POWER AT 13 VOLTS FOR GROUND AND GOOD SIGNAL. PROCEEDED TO TEST STEPS AND STATES TO REPLACE EGR VALVE. PROCEEDED TO REMOVE AND REPLACE THE EGAR VALVE BY REMOVING TWO BOLTS AND COOLANT HOSE. ALSO REPLACED EGR GASKET. REINSTALLED EVERYTHING IN REVERSE ORDER ERASED FAULTS AND PERFORMED TEST DRIVE. **ZM APPROVED, SS 12/22/22 AT 15:21**

- B COMPLIMENTARY MULTI-POINT INSPECTION 90365 ISP (N/C)
- MULTI COMPLIMENTARY MULTI-POINT INSPECTION (N/C)
- ORCAT OR CORP ACTIVITY TAX (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

"I acknowledge notice and oral approval of an increase in the original estimated price. Signature or initials"		ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.		DESCRIPTION	TOTALS
STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT In the course of servicing, OE equivalent parts may be used. The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seg. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.		(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)		LABOR AMOUNT	
				PARTS AMOUNT	
				GAS, OIL, LUBE	
				SUBLET AMOUNT	
				MISC. CHARGES	
				TOTAL CHARGES	
				LESS INS/DED/DIS	
				SALES TAX	
CUSTOMER SIGNATURE				PLEASE PAY THIS AMOUNT	